

Patient Policies

Thank you for choosing Lykos Medical as your Primary Care Provider. Our experience has shown us that managing expectations is critical to ensuring a successful relationship with one another. Below is a list of various clinic policies that will guide our interactions in the future.

1. Appointments:

- Clinic Responsibilities:
 - With every reasonable effort, we will get your appointment scheduled within a reasonable time frame of your requested follow up. Sometimes this may mean that you will have to see a different provider if your requested appointment block is full for your PCP.
 - Once checked in, your PCP will be the one to take you back to the exam room and begin your exam. We will make every reasonable effort to keep your appointment as close to the time scheduled as possible or reschedule your appointment at no charge.

- Patient responsibilities:
 - Please do your best to maintain your appointments and try to arrive 15 minutes before the scheduled appointment. This allows us to complete your insurance verification and prep for your appointment.
 - If you cannot make the appointment on time, please call and notify us and we will do our best to adjust our schedule to accommodate the change and minimize disruption for other patients.
 - If you are more than 15 minutes late and the office has not been notified, your appointment will be canceled.

2. Pain Medication:

- Lykos Medical Primary Care, in general, will not prescribe long term narcotic pain medication. We will also be exceptionally prudent with prescribing any narcotics in general. The State of Colorado and the DEA are closely monitoring these prescriptions and we intend to only prescribe them in the most serious of cases (i.e. severe new orthopedic injuries, wide spread cancer, etc.)
- If you require a long term prescription for a narcotic pain medication, we are happy to work with any pain management specialist of your choice.

3. Professional behavior:

- Patients understand that this is a professional work environment. Mutual respect and decorum will be reciprocated. If a patient and/or their family member/ significant other becomes aggressive or threatening in any way, Lykos Medical reserves the right to refuse services at any time.

Printed Name: _____ SSN: _____

Signature: _____ Date: _____